

UAE Exchange Consolidates Datacenters with Red Hat to Aid Global Expansion

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Global foreign exchange supports fast-growing portfolio of web-based applications for new services with Red Hat Enterprise Linux and Red Hat Satellite

RALEIGH, N.C.--(BUSINESS WIRE)-- Red Hat, Inc. (NYSE: RHT), the world's leading provider of open source solutions, today announced that UAE Exchange, a leading foreign exchange and money transfer brand, has successfully created a scalable, secure, robust and high-performance datacenter environment by consolidating its IT infrastructure on Red Hat Enterprise Linux. The centralized solution has enabled the Exchange to more rapidly scale its operations and open new branches across the globe and to also achieve the ISO 27001 certification for information security management.

With more than 600 branches across 30 countries, UAE Exchange has a large, and growing customer base. However, rapid expansion caused performance and availability concerns about the company's distributed IT systems, previously comprised of servers running various versions of UNIX. To better support its fast growing portfolio of web-based applications for new services such as payment for credit cards, utility bills, subscriptions, airline tickets and others, the company needed to consolidate its environment on a single platform.

Supported by Red Hat Consulting, UAE Exchange deployed Red Hat Enterprise Linux and Red Hat Satellite. Red Hat Satellite made configuration and provisioning easy and enabled the IT team to rapidly roll out Red Hat Enterprise Linux onto the servers in under one week. Throughout the migration, UAE's customer facing web-services remained up and running without impact on the company's 24/7 global operations.

The new Red Hat Enterprise Linux server environment means that the IT team at UAE Exchange is no longer inhibited by the inflexibility of its old distributed systems. Because UAE's mission-critical services and applications are web-based, new branches can now simply 'plug and play' to the IT infrastructure to get their services up and running. The solution's scalability and reliability are proven: even with 80,000 to 90,000 users connecting at any given time, the services have not seen any drop in performance. Using Red Hat Satellite with Red Hat Enterprise Linux enables UAE Exchange's in-house team to easily exercise full control over its new environment. This simplifies provisioning and configuration, while also automating routine tasks such as patch management.

As an added benefit, the security benchmarking and hardening of the operating system conducted by Red Hat Consulting helped the exchange to meet the stringent requirements of the ISO 27001 certification, an international standard for information security management.

To keep its aggressive growth and expansion goals on track, the company is now looking to build a new datacenter outside of the UAE, while simultaneously using virtualization to increase resource utilization. Having successfully used WildFly, the [JBoss.org](#) community application server, the company now intends to use Red Hat JBoss Middleware to help it build, test, and deploy applications faster.

Supporting Quotes

Sarath Chandra, CIO, UAE Exchange

"The value of Red Hat Consulting lies in the team's ability to expertly aid the implementation while conveying best practices. Despite our own team being very technically proficient, their exposure was limited to working within our environment. So the additional knowledge provided by Red Hat's industry experts helped us in a number of areas such as configuration, fine tuning, performance management and security. It was also a pride point for us as we could then match our systems to global benchmarks."

Jim Totton, vice president and general manager, Platform Business Unit, Red Hat

"UAE Exchange's success is a perfect example of how the right IT investments can be turned into a platform for business development and innovation. Red Hat Enterprise Linux has offered the stability, flexibility, security and performance necessary to power UAE Exchange's aggressive expansion. Today, they are capable of opening new branches and growing their business at a faster pace, without being constrained by IT challenges."

Additional Resources

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Forward-Looking Statements

Certain statements contained in this press release may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements provide current expectations of future events based on certain assumptions and include any statement that does not directly relate to any historical or current fact. Actual results may differ materially from those indicated by such forward-looking statements as a result of various important factors, including: risks related to delays or reductions in information technology spending; the effects of industry consolidation; the ability of the Company to compete effectively; the integration of acquisitions and the ability to market successfully acquired technologies and products; uncertainty and adverse results in litigation and related settlements; the inability to adequately protect Company intellectual property and the potential for infringement or breach of license claims of or relating to third party intellectual property; the ability to deliver and stimulate demand for new products and technological innovations on a timely basis; risks related to data and information security vulnerabilities; ineffective management of, and control over, the Company's growth and international operations; fluctuations in exchange rates; and changes in and a dependence on key personnel, as well as other factors contained in our most recent Quarterly Report on Form 10-Q (copies of which may be accessed through the Securities and Exchange Commission's website at <http://www.sec.gov>), including those found therein under the captions "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations". In addition to these factors, actual future performance, outcomes, and results may differ materially because of more general factors including (without limitation) general industry and market conditions and growth rates, economic and political conditions, governmental and public policy changes and the impact of natural disasters such as earthquakes and floods. The forward-looking statements included in this press release represent the Company's views as of the date of this press release and these views could change. However, while the Company may elect to update these forward-looking statements at some point in the future, the Company specifically disclaims any obligation to do so. These forward-looking statements should not be relied upon as representing the Company's views as of any date subsequent to the date of this press release.

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